



**Coastal Environmental Services** very honored to be your provider for the collection of Solid Waste, Recycling and Bulky/Green Waste. We are very thankful for the opportunity to serve you. We look forward to being a part of the City of Covington community for many years to come. Our commitment is to work hard each and every day so we can exceed your expectations and assist the residents in *Keeping the City of Covington Beautiful*.

Effective Monday, May 1st, 2023 - we will launch our new service by using our New Automated Side Loader (ASL) trucks. The arm for the Automated Truck picks up from the right side of the vehicle. Therefore, the truck will pick up on one side of the street and then pick up on the other side of the street, which may be later in the day. This new service is **CART CONTENT ONLY SERVICE**. This means that all of your household waste **MUST BE CONTAINERIZED**. We will pick up Bulky Waste and Green Waste. Please visit our website at [www.ces-la.com](http://www.ces-la.com) to see when the Boom Truck will be in your zone.

- **CART CONTENT ONLY** - Please place solid household waste items in your cart. Please try and bag as much of your household waste as possible prior to placing in the cart. Please do not overfill the cart(s). The lid should not be open more than 6 inches. We **WILL NOT** pick up any bagged items or any other items outside the cart(s).
- **CARDBOARD BOXES** - cardboard boxes should be broken down and placed inside of your cart(s). This includes delivery boxes from Fedex, Amazon, UPS, etc. The only exception would be large TV boxes or large appliance boxes. Those will be picked up with your bulky waste service.
- **CART PLACEMENT** - Carts should be placed at the curb the night prior to your service day or by 5 AM on the day of service. Carts should be placed no more than 3 ft from the curb. Cart should be placed at least 3 ft from any vehicle, mailbox, fire hydrant, power pole, or fence. Carts **SHOULD NOT** be placed under trees or low hanging lines. The handle for the cart should be facing your residence. The opening for the lid should face the street.
- **CARTS** - Every resident can continue to use their current 95 gallon cart. You can also rent an additional cart from us for \$24 per year. The fee must be paid upfront. You can also purchase your own cart as long as it is similar in size and shape. We **DO NOT** pick up round cans or cans with removable lids.
- **BULKY/GREEN WASTE** - Bulky Waste and Green Waste will be picked up twice per month. Please see the map on the City of Covington page on our website ([www.ces-la.com](http://www.ces-la.com)) to see which zone you are in as well as when the boom truck will be in your area. Although residents are not required to call for a pick up of Bulky Waste and Green Waste, we suggest residents do so to accommodate efficient removal. Please place your Bulky/Green waste to the curb on the Sunday night of the scheduled week that we will be in your zone/area. Please separate your Green Waste from your Bulky Waste. Bulky/Green waste should be placed no more than 3 ft from the curb. Bulky/Green waste should be at least 3 ft from any vehicle, mailbox, fire hydrant, power pole, or fence. Bulky/Green waste **SHOULD NOT** be placed under trees or low hanging lines.
- **HANDICAP SERVICE** - Please contact our office to see if you are eligible for Handicap Service under the terms of the agreement. We will need documentation from a physician stating you are handicap in order to be eligible for this service.
- **RECYCLING** - Thursday will continue to be your service day for recycling. You should utilize your current 64 gallon cart for recycling. If you use an additional cart - please make sure it is the same shape and size as your 64 gallon cart. Your recycling cart(s) should be put to the curb the night prior or by 5 AM on Thursday morning. Please visit the "recycling" page on our website to see the materials that are accepted for recycling.
- **ROUTES** - Garbage will continue to be picked up every Wednesday. Please have your cart(s) to the curb the night prior or by 5 AM on day of service. The arm for the Automated Truck picks up from the right side of the vehicle. The truck will pick up on one side of the street and then pick up on the other side of the street, which may be later in the day. Don't panic as it may be several hours before the truck picks up the other side of the street.
- **REQUEST FOR SERVICE** - Please visit the "**Customer Care**" section of our website at [www.ces-la.com](http://www.ces-la.com), to report as missed pick-up, request debris service or request a cart. You can also call one of our Customer Service Representatives at 985-781-3171 or email us at [info@ces-la.com](mailto:info@ces-la.com).



**City of Covington**

985-781-3171

[www.ces-la.com](http://www.ces-la.com)  
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Coastal Environmental Services complies with all applicable Federal Occupational Safety and Health Administration (OSHA) Standards, rules, and regulations.



