



**Coastal Environmental Services** is very excited to be your new provider for Solid Waste Collection. We are very thankful for the opportunity to serve you. We look forward to being a part of the City of Bogalusa community for many years to come. Our commitment is to work hard each and every day so we can exceed your expectations and assist the residents in Keeping the City of Bogalusa Beautiful.

Effective Monday January 2nd, 2023 - we will start servicing the City of Bogalusa by using our New Automated Side Loader (ASL) trucks. The arm for this new Automated Truck picks up from the right side of the vehicle. Therefore, the truck will pick up on one side of the street and then pick up on the other side of the street, which may be later in the day. This is **CART CONTENT SERVICE ONLY**. This means that all of your household waste **must be CONTAINERIZED**. We will pick up Bulky Waste and Green Waste. Please visit our website at [www.ces-la.com](http://www.ces-la.com) to see when then Boom Truck will be in your zone.

- **CART CONTENT ONLY** – please place all solid household waste items in your cart. Please try and bag as much of your household waste as possible prior to placing in cart. Please do not overfill the cart(s). The lid should not be open more than 6 inches. We will not pick up any bagged items or any other items outside of the cart(s).
- **CARDBOARD BOXES** – Cardboard boxes should be broken down and placed inside of your cart(s). This includes delivery boxes from FedEx, Amazon, UPS, etc. The only exception would be large TV boxes or large appliance boxes. Those will be picked up with your bulky waste service.
- **CART PLACEMENT** – Carts should be placed at the curb the night prior to your service day or by 5am on the day of service. Carts should be placed no more than 3 feet from the curb. Cart should be placed at least 3 feet from any vehicle, mailbox, fire hydrant, power pole, or fence. Carts should NOT be placed under trees or low hanging lines. The handle for the cart should be facing your residence. The opening for the lid should be face the street.
- **CARTS** – Every resident will be issued a new 95 gallon cart as your primary cart to put to the curb. You may use existing carts, other than AM Waste cart, as your secondary cart. You can also rent an additional cart from us for \$24 per year. The fee must be paid upfront. You can also purchase your own cart as long as it is 35 gallons or larger and is similar in shape. We DO NOT pick up round cans or cans with removable lids.
- **BULKY/GREEN WASTE** – Bulky Waste and Green Waste will be picked up twice per month. Please see our website at [www.ces-la.com](http://www.ces-la.com) to see when the Boom truck will be in your area. Although residents are not required to call for a pickup of Bulky Waste and Green Waste, CES suggests that residents do so to accommodate efficient removal.
- **HANDICAP SERVICE** – Please contact our office to see if you are eligible for Handicap Service under the terms of the agreement. We will need documentation from a physician stating you are handicap in order to be eligible for this service.
- **PRIVATE ROADS** – We will not access any private roads, driveways, or parking lots.
- **ROUTES** – Please see the reverse side of this mailer to see the scheduled day of service for your area. The arm for the Automated Trucks picks up from the right side of the vehicle. The truck will pick up on one side of the street and then pick up on the other side of the street, which may be later in the day. Don't panic as it may be several hours before the truck picks up the other side of the street.
- **REQUEST FOR SERVICE** – please visit the "Customer Care" section of our website at [www.ces-la.com](http://www.ces-la.com), if you need to report a possible missed pickup, or request to rent a second cart or need current cart repaired. You can also contact one of our Customer Service Representatives at 985-646-4500 or email us at [info@ces-la.com](mailto:info@ces-la.com)

